

# Masterpieces

Design, fabrication & installation of Granite Countertops



## NATURAL STONE/QUARTZ STONE *DISCLAIMER AND WARRANTY*

**Purchaser acknowledges that:** Natural stone materials vary in color, pattern, and texture. The actual stone delivered may differ from the sample shown. Problems of “matching” any stone can result from failure to order adequate quantities of material at the outset. The fabricator assumes no responsibility for any of these problems or delays in production. Also purchaser acknowledges that additional stone ordered at a later date can be more costly than had the material been ordered from the beginning. Additional stone ordered at a later date cannot be guaranteed to match the original stone.

**All countertops will be seamed or jointed as the slab sizes allow.** The fabricator is solely responsible for seam placement in countertops and backsplashes. Fewer seams may require more material and expense. Stones that present veining and color variation might not have perfect matching in the seams due to its natural characteristics.

**Stone materials are porous in nature and while highly resistant to staining and scratching can be subject to stain and scratches.** The fabricator makes no warranties implied or expressed as to stain resistance or imperviousness of the product to scratching.

**All slab countertops will be polished on one side and sealed prior to installation.**

**Purchaser acknowledges that the fabricator is supplying “surfacing” material only** and releases the fabricator and installer from all liability for cracking or damage of material due to setting of the subsurface, improper surface preparation, improper construction, or placement of material contrary to the recommendation of the fabricator.

**Countertops have to be installed on sturdy, level cabinets with a tolerance of 1/8 inch per 10 foot span.**

**The fabricator will not be responsible for re-fabrication of a top due to other people damaging the material.** Most damage to stone occurs during transportation and installation or by other trades people who stand or otherwise work on the surface not related to normal kitchen use by the homeowner.

“European Style Cabinets” (frameless) require extra bracing across the front and at all cutout locations. The fabricator assumes no liability for cracking of countertop material installed on inadequately braced cabinets.

**A 10 inch overhang is the maximum unsupported overhang allowed for 3 centimeter granite.** Additional support is required for over 10 inch overhangs and the fabricator is not responsible for any damage resulting from improperly installed supports. An unsupported span of 24 inches up to 36 inches is acceptable if there is support on both sides.

**Minor chipping of the material can occur during installation but is repairable on site.** The fabricator will not be liable for complete re-fabrication due to minor chipping. In the event chipping occurs, the extent of chipping and the re-fabrication is the sole discretion of the fabricator.

## NATURAL DIMENSIONAL STONE WARRANTY

Masterpieces' warrants the installation only against defective workmanship on single installations for a period of one year after the installation is complete. Any problems that fall within the guidelines that The Marble Institute of America recommends will be addressed. This warranty is limited to normal wear and tear and does not cover damages result from accident, misuse, abuse, prolonged exposure to liquid or oil, neglect, mishandling, unauthorized modification, structural failure, or damage that is attributed to acts of God.

**Since granite is a product of nature, we cannot warrant the material, consistency of slab color, or variation from stone to stone**

Homeowner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Client Representative/Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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